Congress of the United States

House of Representatives

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CVC: The Visitor's Experience



We Want to Hear From You!

Dear Colleague:

Recently, there have been a number of Members who have expressed concern regarding changes to the way tours of the Capitol are conducted once the Capitol Visitor Center (CVC) opens in late 2008. We have heard your concerns and are committed to ensuring that <u>Members and their staff remain an essential part of each and every step of the Capitol visitor experience</u>.

As a result, we will be dedicating the next several weeks to collecting Member suggestions, and incorporating these ideas into the CVC operations planning process. We want to stress that no decisions have been made regarding staff tours; and your input will be crucial in finalizing key decisions.

To ensure that you have an opportunity to experience the CVC through the eyes of your constituents, we will soon be scheduling several Member-only tours of the CVC, followed by "listening sessions" to address issues or questions you may have regarding the facility, and to hear your suggestions about staff involvement in tours

We are eager to receive your input on the Capitol Visitor Center, and look forward to addressing your concerns.

Sincerely,

Robert A. Brady Chairman

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Vernon J. Ehlers Ranking Member